



## Thornaby Town Council - Website accessibility Policy

This accessibility statement applies to Thornaby Town Council's website.

This website is run by Thornaby Town Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- Change colours, contrast levels and fonts using browser or device settings
- Zoom in up to 400% without the text spilling off the screen
- Navigate most of the website using a keyboard or speech recognition software
- Listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver).

We've also made the website text as simple as possible to understand. AbilityNet has advice on making your device easier to use if you have a disability.

We know some parts of this website are not fully accessible:

- You cannot modify the line height or spacing of text
- Most older PDF documents are not fully accessible to screen reader software
- Live video streams do not have captions
- You cannot skip to the main content when using a screen reader
- There's a limit to how far you can magnify the map on our 'contact us' page

To ensure the content of this site is accessible to as many users as possible, accessibility features have been implemented to help the site where possible to meet the Level AA guidelines as set out by the Web Accessibility Initiative (WAI). Further information on the guidelines can be found at <http://www.w3.org/WAI/>.

### Tabbed Browsing

Tabbed browsing is supported, which allows navigation between the links of the site by pressing the "Tab" key on the keyboard, followed by the "Enter Key" to follow the link.

## **Useful Accessibility Links**

If you would like any further Accessibility guidance or information some useful links have been provided below.

<http://www.bbc.co.uk/accessibility>

<http://www.w3.org/WAI>

<http://www.rnib.org.uk>

## **Feedback and contact information**

If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact the Town Clerk via one of the below methods.

Email: [Townclerk@Thornabytowncouncil.gov.uk](mailto:Townclerk@Thornabytowncouncil.gov.uk)

Telephone: 01642 678652

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

Email: [Townclerk@Thornabytowncouncil.gov.uk](mailto:Townclerk@Thornabytowncouncil.gov.uk)

Telephone: 01642 678652

We'll consider your request and get back to you in 5 working days.

## **Enforcement procedure**

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS). Equality Advisory Service: <https://www.equalityadvisoryservice.com>

## **Technical information about this website's accessibility**

Thornaby Town Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

## **Compliance status**

The website has been tested against the Web Content Accessibility Guidelines (WCAG) 2.2 AA standard and is partially compliant as it meets most requirements of the WCAG 2.2 AA standard. This website is partially compliant with the Web Content Accessibility Guidelines version 2.2 AA standard.